

## Privacy Policy

Open Range is committed to protecting the personal information you share with the Company. This Privacy Policy describes the types of information Open Range collects and how it is used to better serve your needs as a valued customer. Open Range may change this policy from time to time; any such changes will be posted to [www.openrange.net](http://www.openrange.net).

## Information Open Range Collects

Open Range will collect the information you provide when you sign up for any of the services offered by Open Range. When ordering service, Open Range will collect the following from you:

- Name and address.
- Email address.
- Phone number.
- Payment method, i.e., checking account or credit card.

## Use of This Information

Open Range will use this information to better understand your needs and to provide better service. In particular Open Range will use the information in the following ways:

- To respond to specific questions or concerns and to provide any documentation you may request, such as call detail.
- To provide information regarding changes in policy or services.
- To design special offers or other promotional offers from Open Range.
- To process payment transactions.
- To set up new service; for example, the addition of Digital Phone Service may require the use of your information to switch your phone service to the Open Range network.
- To request customer feedback regarding your experience with Open Range.
- To maintain Open Range's internal records for use in addressing billing and payment inquiries.

## Protection of Information/Disclosure

Open Range uses a variety of security measures to maintain the safety and security of your information. OPEN RANGE DOES NOT SELL, TRADE, OR OTHERWISE TRANSFER YOUR INFORMATION TO ANY THIRD PARTY. Under certain circumstances, Open Range may share your information with trusted third parties who assist Open Range in operating the network, hosting the Open Range website, and affiliates who provide support in the operation of the Open Range business. Each of these trusted third parties is required to maintain the confidentiality of any information Open Range provides. Please keep in mind your information may be disclosed, if in Open Range's opinion, the disclosure is required to comply with law, enforce Open Range policies, or protect the property, safety and other rights of Open Range or others.

## Third Party Links

Open Range at its discretion may make available or offer to you products or services provided by a third party through the use of links on the Open Range website. These third party sites have separate and independent privacy policies for your review. Open Range has no responsibility or liability for the content and activities of these sites.

## Use of Cookies

Open Range may use cookies to improve your experience on the Open Range website. Cookies may be used to remember certain choices you have made when visiting the site so that you are not required to repeat them. Open Range will not store your name or other personal information in cookies. At your sole discretion you have the ability to limit your exposure to cookies by adjusting your web browser settings. Please understand not accepting cookies or deleting them may result in your inability to receive the maximum benefits from the Open Range website.

## Customer Proprietary Network Information

This portion of the Privacy Policy is applicable if you are using the Open Range Digital Phone Service. Customer Proprietary Network Information (CPNI) is a specific type of information that includes call detail such as numbers called, the date and time of the calls, call location, or any other information related to the quantity, technical configuration, type, destination and amount of use. It does not include your name, address or phone number.

To comply with specific rules established by the Federal Communications Commission (FCC) Open Range has established processes and procedures for safeguarding CPNI. For your protection Open Range is not permitted to disclose, use, or allow access to your CPNI except as specifically permitted by law. At this time Open Range has no plans to use or access your CPNI except as required to provide general customer support for billing inquiries. If you wish to access your CPNI you may do so by contacting Customer Service or by accessing it on line using your username and password.

#### Changes in Privacy Policy

This Privacy Policy may be amended or modified by Open Range in its sole discretion to address changes in law or business practice. Any modifications shall be posted on [www.openrange.net](http://www.openrange.net). Your continued use of the Open Range services after the change is posted will be construed as your acceptance and agreement to this Privacy Policy as modified.